

Systems & Network Administrator

vXtream Limited

Location: **London, UK**

Job type: **Permanent**

vXtream traces its roots back to two Managed Service Providers founded in the early 2000s. For over 20 years our team has been on a mission to help web developers, designers, corporates, digital entrepreneurs, and innovators take their ideas online.

Today, our enterprise-class Cloud and Managed Colocation services are relied upon by global brands, creative professionals, and businesses small and large.

When it comes to customer support, some claim they are fanatical, others are passionate.

At vXtream, we don't use fancy words, we just offer an unconditional commitment to provide the highest possible level of service to every client, period. Simply put – We Care.

We're looking for an experienced Systems & Network Administrator who will be responsible for managing both our and our customers' IT Infrastructure systems, maintaining availability, performance & security and managing new implementations of company's IT Infrastructure.

You should be a hands-on expert, capable of managing the day-to-day IT operation of the businesses servers and complex operating systems. In addition, we'll be looking to you to recommend the redesign and configuration of operating systems and system applications as required.

Attention to detail is essential as we'll expect the delivery of a high level of service to our business.

Your Responsibilities

- Technical management of the hosting and client's IT infrastructure, hardware, software, and operating systems
- Providing 1st/2nd/3rd line support to the end users, including desktop support
- Management of the Disaster Recovery/Business Continuity environment
- Development and maintenance of internal and external technical documentation
- Providing a mixture of preventative support as well as integration activity around Windows Server and Linux environment, Active Directory, Microsoft 365, VMWare, WAN/LAN and more.
- Monitor and maintain the computer systems and networks.
- Install and configure computer and network systems, diagnose hardware and software faults, and solve technical and applications problems, either over the phone or in person.

Our Requirements

- A good working knowledge of the following Microsoft Products (e.g. SQL, IIS and other MS OS roles and features)
- Hands on working knowledge and experience of physical and virtual server installation and builds.

- Virtualisation technologies including VMware and Microsoft Hyper-V
- Practical experience of implementing security policies and system lockdowns including Microsoft Active Directory GPOs and application allow/deny listing.
- Server management tools, backups, patching, capacity management
- Networking, DNS, DHCP,
- Exposure to hosted solutions - Office 365+Azure and AWS
- Technical knowledge for providing end user desktop support.
- Technical knowledge of HP hardware and its management
- Experience in using ticketing systems.

Your Skills

- Work using own initiative and part of a team.
- Organisational and time management skills.
- Working to deadlines.
- Attention to detail.
- Customer service experience.
- Excellent Written & Verbal skills

Additionally

- Your role will include being part of the companies On-call Rota.
- There is a potential for shift and flexible working

Interested? Please send a current CV to hello@vxtream.com

Direct applications only. No agencies